

The Japanese Language School of Greater Boston is excited to introduce our Online Payment Portal. Parents can now access a secure site online to submit payments for tuition and materials conveniently.

#### **Important Information**

- Payments made through the Payment Portal are processed through a domestic network. Please ensure that your bank is a domestic bank or can process domestic ACH transactions.
- Please use the <u>Payment Charts</u> to determine your Selection number and payment amount.

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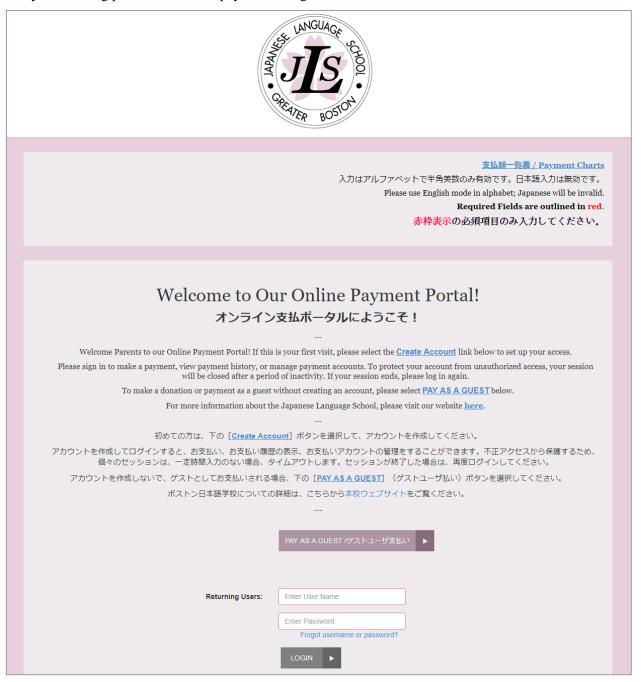
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### Accessing the Online Payment Portal

1. Navigate to the Online Payment Portal through the Japanese Language School website. A link to the Payment Portal labeled "Brookline Bank" is located at the bottom of the <u>Payment Charts</u> page. Select this link.

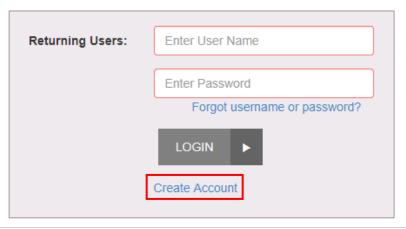


2. You will be directed to the Payment Portal's main login page. From here you can create a user profile, log into your existing profile, or make a payment as a guest.

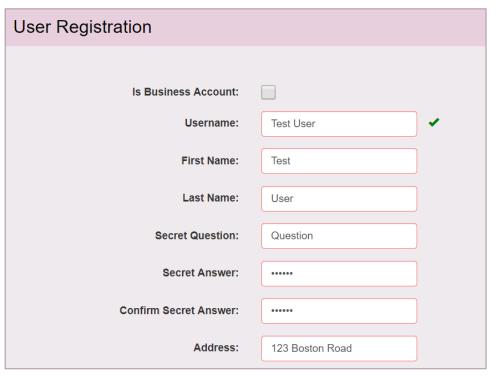


### Creating A User Profile

Select the blue link labeled **Create Account** under the LOGIN button.



2. Complete the required fields on the following **User Registration** page, including:



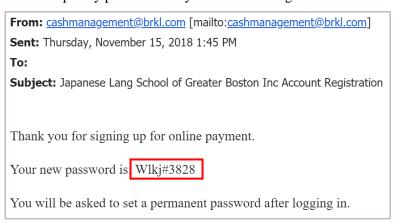
- <u>Username</u>: A green check mark ( ) indicates an available Username. A red X ( ) indicates that this Username is unavailable.
- <u>Secret Question/Answer:</u> The Secret Question will be presented to you if you select "Forgot username or password" on the main login page to retrieve your username or reset your password. The Secret Answer is case-sensitive. It must be entered exactly as it was set up to proceed with a username retrieval or password reset.
- <u>Is Business Account:</u> Please check this box if you will be paying from a business account.

<u>NOTE</u>: Please do not complete the Social Security Number and Driver's License fields. This information is not needed to process your payments.

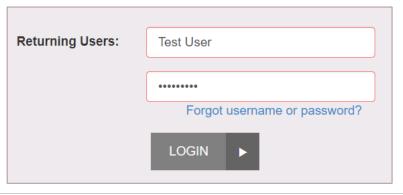
- 3. Select **REGISTER** at the bottom of the page to continue.
- 4. After successfully registering, your will be directed to a confirmation page. Select **GO TO LOGIN PAGE** to return to the main screen.



5. An e-mail containing a temporary password will be sent to the e-mail address provided during User Registration. Retrieve this temporary password for your first-time login.



6. Enter your selected Username and temporary password on the login page.



7. You will be directed to the Password Expiration page. Input your temporary password and create a new, permanent password to log in moving forward. Select **RESET**.



8. After successfully resetting your password, you will be presented with a confirmation. Select **OK** to return to the login page.



9. You can now log in with your profile with your Username and permanent password. Upon logging in you will see your Dashboard, from which you can navigate around to different pages within your profile.

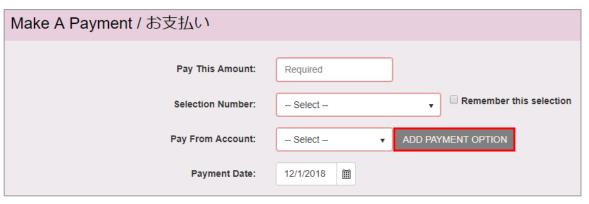


## Making A Payment as A User

Log in into your user profile. Select **MAKE A PAYMENT** from your Dashboard page.

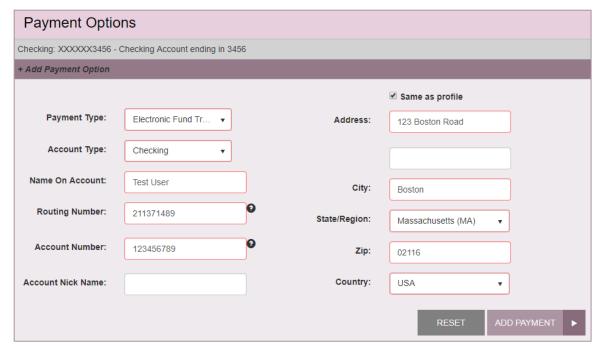


2. If this is your first time making a payment through your user profile, select **ADD PAYMENT OPTION**.



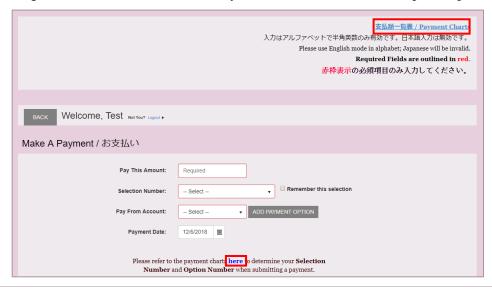
3. You will be directed to your Payment Options settings, where you can add a new payment account or edit an existing account.

Input your bank account information and select ADD PAYMENT.



4. After adding your payment option, you will be directed back to the payment page. Select the Payment Charts link at the top or bottom of the screen to bring up your Selection Number options.

NOTE: If making a donation, select **Donation** for your Selection Number and skip to Step 6.



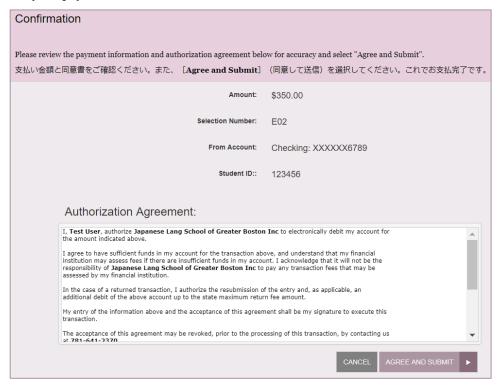
5. Identify which Selection Number is appropriate for your student, and determine if any Option Numbers apply to your payment.



6. Complete the Pay This Amount and Selection Number fields based on the Payment Charts. Select the Pay From Account, Student ID, Payment Date, and include any Option Numbers or Comments that apply to your payment. Select **CONTINUE**.

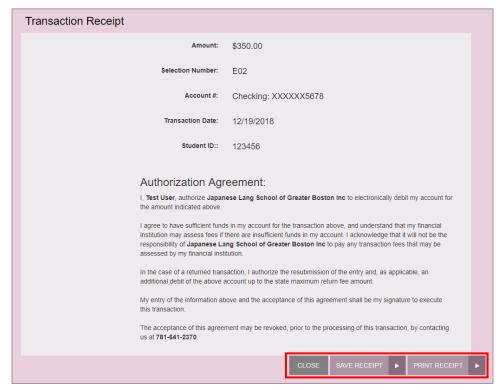


7. Review your payment information and Authorization Agreement, and select **AGREE AND SUBMIT** when ready to submit your payment.



8. You will receive a Transaction Receipt once your payment request is complete.

You can print your receipt or save a digital copy to your computer. An e-mail confirmation will also be sent to the e-mail you set up for your user. Select **CLOSE** to return to your Dashboard.

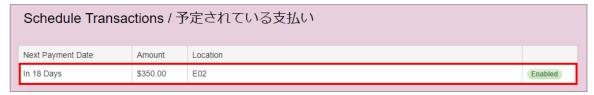


### Delete or Edit A Payment

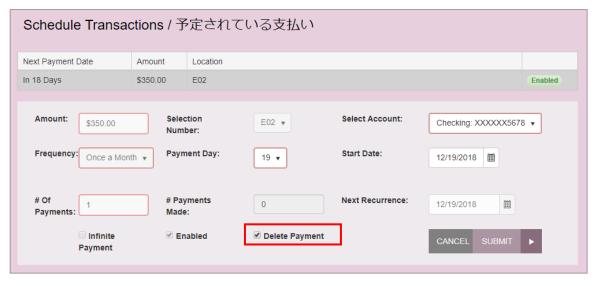
If you log in as a user to create your payments, you have the ability to delete and edit the Payment Date and Pay From Account for future dated payments.

NOTE: Transactions can only be changed or deleted until 9:00PM ET the business day before the Payment Date.

1. Log in to your user profile. Your upcoming transactions will be listed on your Dashboard under Scheduled Transactions. If your transaction has been moved to Transaction History, it has been processed and can no longer be edited.



- 2. Select the payment to be changed. The payment line will expand to reveal full transaction details.
- 3. Edit the Payment Date (Start Date), Pay From Account (Select Account), or delete the transaction. Select **SUBMIT** to process your changes.



The page will refresh and your changes will be immediately reflected on your Dashboard.



### Request A Username or Reset Password

If you log in as a user and you have forgotten your username or password, you have the option to request your username and reset your password from the main login page.

Select the link labeled **Forgot username or password?** from the main login page.



2. You will be directed to the Username/Password Retrieval page. Select whether you would like to retrieve your username or reset your password.



<u>If retrieving your username</u>, select **I have forgotten my username**. Input the e-mail address used to register your user and click **NEXT**.



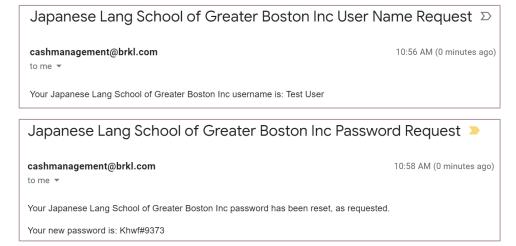
If resetting your password, select I have forgotten my password. Enter your username and click **NEXT**.



You will be prompted to correctly answer the Secret Question set up during User Registration. The Secret Answer is case sensitive.



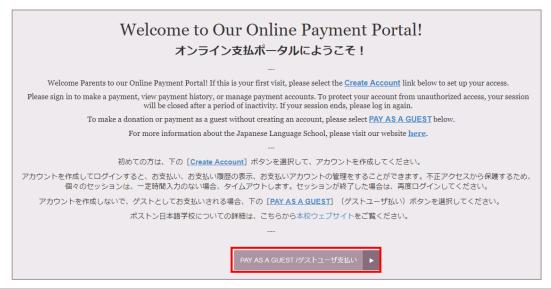
3. You will receive an e-mail with your username or a temporary password.



If you are resetting your password, please log in with your temporary password after receiving it and create a new permanent password.

### Creating A Payment as A Guest

Select **PAY AS A GUEST** from the Payment Portal's main login page.



2. Select the Payment Charts link at the top or bottom of the screen to bring up your Selection Number options.

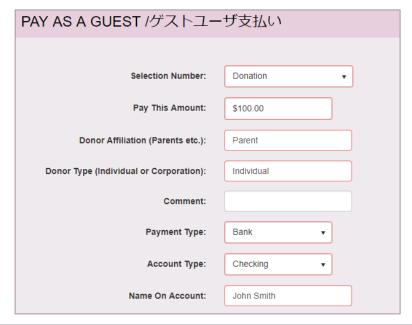
NOTE: If making a donation, select Donation for your Selection Number and skip to Step 4.



3. Identify which Selection Number is appropriate for your student, and determine if any Option Numbers apply to your payment.



4. Complete the Pay This Amount and Selection Number fields based on the Payment Charts. Complete all other required fields and any optional fields that apply to your payment. Select **CONTINUE**.



5. Review your payment information and Authorization Agreement, and select **AGREE AND SUBMIT** when ready to submit your payment.



6. You will receive a **Submitted Successfully** message once your payment request is complete.

You can print your receipt or save a digital copy to your computer. An e-mail confirmation will also be sent to the e-mail you set up for your user.



Thank you for using our Payment Portal. If you have any questions or need any assistance, please reach out to the JLS Office at (781) 641-2370 or <a href="mailto:info@jlsboston.org">info@jlsboston.org</a>.